

Digital Technology Trends

Arkansas State
CIO IT Academy
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Technology Trends in Government for 2014: Arkansas CIO IT Academy



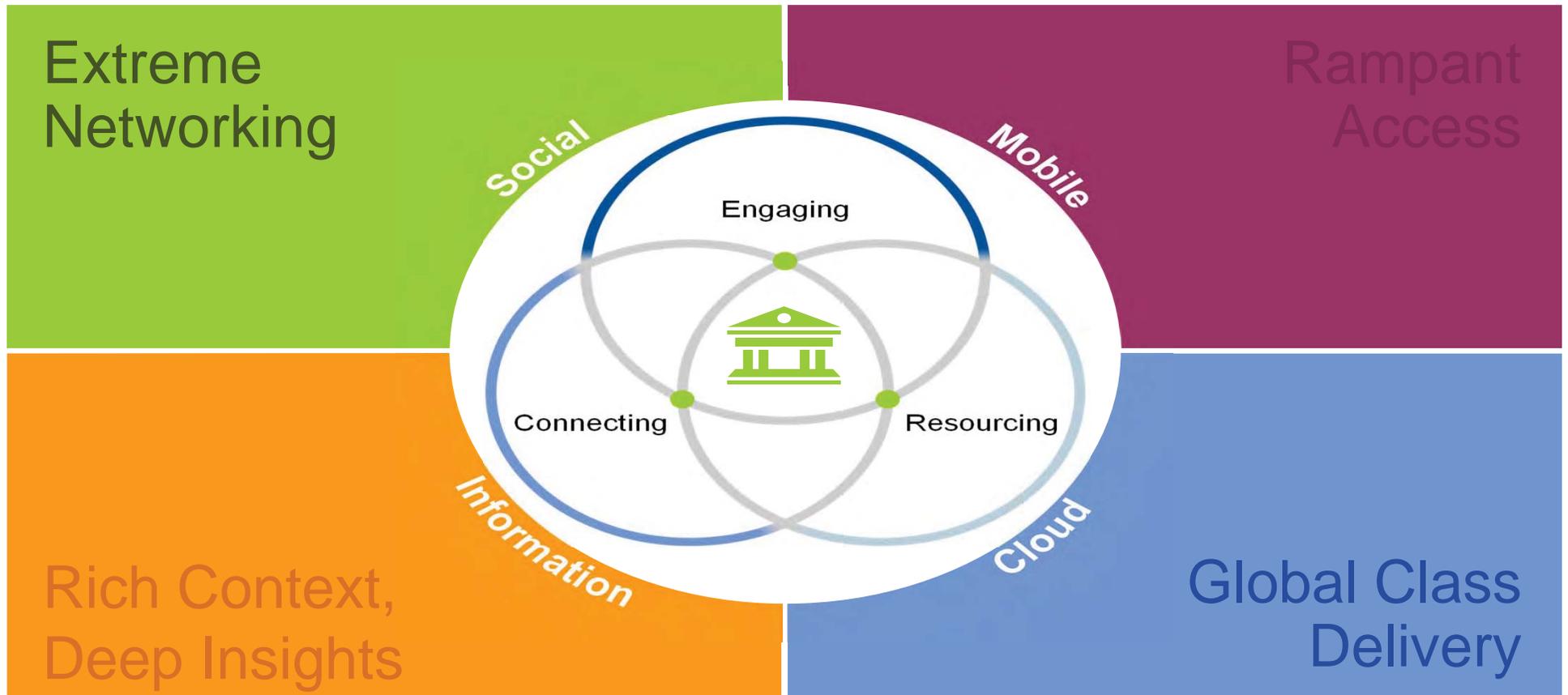
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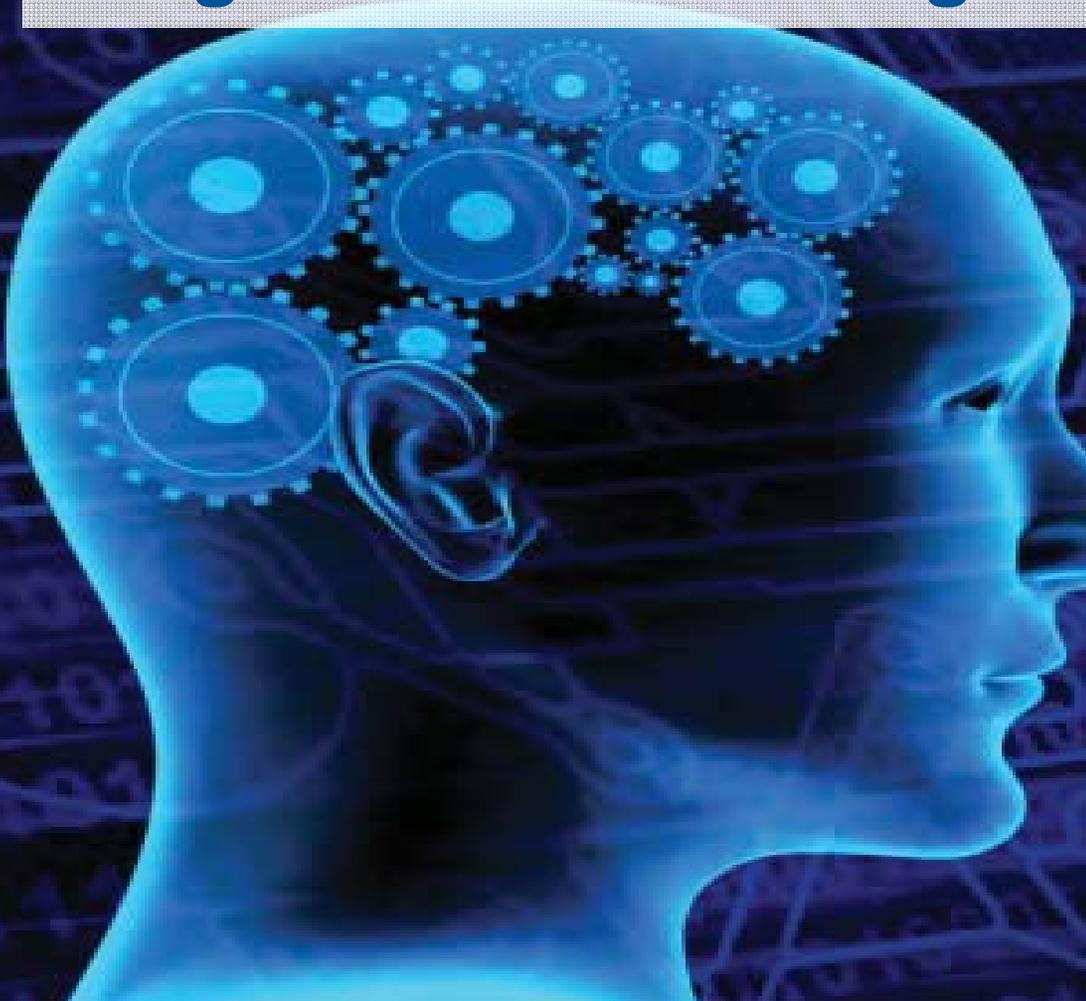
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The Nexus of Forces Is Driving Digital Innovation in Government



Trend: Is Your Workplace About Change, Insight and Networking?



- The Nexus of cloud, social, mobile and information is disrupting the government workplace
- The Nexus is impacting the ability of government IT organizations to standardize the workplace, giving employees much greater choice in terms of devices, data and applications.
- Employees and stakeholders will collaboratively improve or invent workflows, applications, training techniques or other

Key Issues

1. Which technology trends will drive significant change over the next three years for government?
2. What are some approaches government CIO and IT Leaders are using to respond to these changes?

Recommendations

- ✓ **Evaluate** your IT service catalog, organizational capabilities, application portfolio, and strategic road map relative to these technology trends.
- ✓ **Identify** the technologies and services you will continue to support or must acquire, and those you will divest or broker.
- ✓ **Define** a new set of core capabilities for your IT organization. Structure them in terms of employee-centric, citizen engagement, organizational effectiveness, and public value.
- ✓ **Manage** internal and external data to increase the overall public value of government information.
- ✓ **Create** an IT organization, operational processes, business relationships, and technologies that make innovation and co-development transparent, dynamic and efficient.